

Designer Chair Covers Australia Pty Ltd
ABN: 84 605 030 868

Terms And Conditions

The following Terms and Conditions are liable to all clients whether Persons or Corporation when hiring from Designer Chair Covers Pty Ltd.

In the following conditions:

The expression " the Client" is the Persons, Corporation hiring the stock from Designer Chair Covers Pty Ltd.

1. Designer Chair Covers will not accept any orders placed verbal. All orders must be placed through the online portal or via walk in orders placed in person. These terms which are outlined permits users to access Designer Chair Covers website to view content, review product information and services access the colour selector and placing orders for products and services through the online portal.
2. By placing an order via the Designer Chair Covers Online Portal you are committing to hiring products, services or both in accordance with the Terms. All orders placed will be subject to acceptance or disapproval by Designer Chair Covers in the instance that particular stock is not available. Designer Chair Covers reserves the right to offer an alternate solution to cater for your needs.
3. Designer Chair Covers maintains and managers stock on hand levels, product availability on our website and order online portal is not guaranteed. If stock is not available at the time of order being processed or there is no alternate stock solution to cater your order, then Designer Chair Covers team will notify you via email or friendly phone call.
4. When orders are placed via the Online Portal no orders will be accepted until the "Client" has agreed by the Terms and Conditions and they ticked the box on the order form when placing orders. This means the "Client" has agreed to the terms.
5. Designer Chair Covers does not accept orders placed outside of Australia.
6. On booking of orders Designer Chair Covers reserves the right to request a Security Bond of \$150 from the "Client" at the time of booking or Pickup of stock.
7. All orders placed by "Client" must be PAID IN FULL on pickup, in the instance that Designer Chair Covers is arranging installation or delivery then all payments of invoices need to be paid 48HRS PRIOR to installation and or delivery.
8. Designer Chair Covers accepts payments made by EFT, PayPal or credit cards (Visa and Mastercard only) please note that if paying via credit card an additional fee of 2% is payable on the amount.
9. Any time quoted by Designer Chair Covers for delivery of goods or services is an estimate only and Designer Chair Covers is not liable for late delivery for any reason. If Designer Chair Covers is delayed by any circumstances or event beyond control, then it may suspend delivery or extend the delivery or supply time.
10. In the instance that the order has been placed and a request has been made by "Client" to make delivery via Courier service, then Designer Chair Covers will supply a laundry bag with attached labels so that on return of all stock the "Client" must be return using the laundry bag supplied and label supplied by Designer Chair Covers.
11. In the instance that Designer Chair Covers is arranging to book Courier service for the return stock, the stock must be ready for courier to pick up. If the courier attempts to pick up the return stock and stock is not available and ready the "Client" will be responsible for additional courier charge.
12. The risk of the goods shall pass to the client when the goods are dispatched by Designer Chair Covers to the address for delivery specified by the "Client" or upon collection of the goods by the "Client". If stock is released to a third party, the third party will be liable for any damage or charges that may incur if goods are not returned on time.
13. The client is responsible for the goods and the good condition of the goods from the time of pickup or dispatch whichever first occurs until the time of return. The "Client" assures Designer Chair Covers for the full replacement value of goods if goods are damaged or lost. Please ensure that all goods returned are the property of Designer Chair Covers. In the instance that Designer Chair Covers receives other stock, the "Client" will be charged a replacement fee.
14. The "Client" is responsible for any loss of goods and/or damage such as holes or any other type of damage to the goods including mildew damage and/or wax, chewing gum damage. The "Client" will be charged a replacement fee specified by Designer Chair Covers for the goods in question.
15. Where goods are sold to the "Client", title to the goods shall not pass to the "Client" until payment for the goods is received by Designer Chair Covers. Where the goods are hired the goods shall at all times remain the property of Designer Chair Covers.
16. All clients who pickup goods from Designer Chair Covers must return all goods by the following Monday at 4:30pm. If the goods are not returned on time the Security Bond of \$150 will be lost and redeemed by Designer Chair Covers.
17. All returns being made via Courier Services and arranged by "Client" must be returned to Designer Chair Covers within 2 days of function date.
18. On return of goods all pegs and coat hangers (if supplied) must be returned with goods, if these are not returned the \$150 Security Bond will be lost and redeemed by Designer Chair Covers.
19. If the goods are returned late then the \$150 Security Bond, is redeemed by Designer Chair Covers. The next order placed we will require \$250 Security Bond.
20. The "Client" is responsible to count and check all goods hired as no refund or exchange is given.
21. The "Client" is responsible on return of stock to count and arrange all stock in laundry bags supplied by Designer Chair Covers. If any stock is missing or damaged the "Client" will be liable to pay a replacement fee as specified by Designer Chair Covers.
22. All stock hired must be returned and divided in chair covers and sashes as Designer Chair Covers launder all returns. (Note: Sashes & Chair Covers must be untied).
23. Designer Chair Covers also reserves the right to request a deposit of 75% for bulk orders of 500+ and for manufacture of goods to "Clients" Specifications. Designer Chair Covers shall not be responsible for errors in "Client's" specification. Client may not cancel such orders without the written consent.
24. Designer Chair Covers is not liable for any loss and damage the "Client" may suffer where the supplied goods do not fit the clients purpose based on the measurements supplied by the client including and not limited to where the client has provided incorrect measurements.
25. All cancellations and returned goods must be notified in writing and must be made within 24 hours of pickup and/or delivery of goods to receive credit. No credit will be given for returns outside this period. Approval to return goods for credit must first be obtained from Designer Chair Covers. All goods returned for credit are to be clearly consigned to Designer Chair Covers and must be in the original packaging and in a saleable and undamaged condition.
26. Designer Chair Covers reserves the right at any time, to modify, alter or update the following Terms and Conditions.
27. Designer Chair Covers website and order online portal, contents, images, colour selector are all copyright, trademarked and all other intellectual properties are owned and controlled by Designer Chair Covers.